

Investigation Recording 2019-083

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Subject(s): Doctor Wang, Liver Transplant Inpatient Service, Qilu Hospital, Shandong University

Translation

Doctor Wang: Hi. Hello.

Investigator: Hi. Hello. Are you a doctor?

Doctor Wang: Ah.

Investigator: Hello! Here's my situation. If I transfer to your hospital to have a liver transplant, should I transfer to your hospital first? Or should I first bring you all the files, the medical records? What is the procedure?

Doctor Wang: You can go to the clinic first.

Investigator: Go to the clinic first, right?

Doctor Wang: Right. Please go to that hospital office. If you want to get admitted into the hospital to have a transplant, you should go to the clinic to register for an appointment first. You must get an admission ticket before you can be admitted.

Investigator: Oh, which doctor should I look for? Which director? For liver transplantation, who is the lead surgeon? Which doctor?

Doctor Wang: Ah, for that, it's Director Zhu and Professor Liu, these two doctors here.

Investigator: Director Zhu is Zhu Min, right?

Doctor Wang: Ah, right, right.

Investigator: Oh, a customer of mine referred Zhu Min to me. Oh, besides Zhu Min, what is the professor's name, as you just mentioned?

Doctor Wang: A professor surnamed Liu.

Investigator: Professor Liu is Liu Chongzhong, right?

Doctor Wang: Ah, right, right, right.

Investigator: Okay, these two were both referred to me. Okay. On which week days do these two come to the clinic?

Doctor Wang: That I really don't know.

Investigator: Oh, here's the thing: as my classmate told me that your skills are quite good and mature, there is no problem with these two doctors' skills, right? How many years have they done it?

Doctor Wang: They both are of the director, or professor level.

Investigator: Oh. At that level, there is no problem with their skills, right?

Doctor Wang: Anyway, there are still certain risks with the operations. We can't guarantee that they will definitely be successful.

Investigator: You are right. The family members prefer those who have better skills and more experience. Do they do a lot of cases?

Doctor Wang: Ah, they do quite a lot here at this hospital.

Investigator: They do quite a lot, right? How many can they do in a year?

Doctor Wang: Oh, about that, I haven't kept up with the actual number, and I am not very sure.

Investigator: Oh, anyway you guys do a lot of cases, right? So, if we come over, can it be done in half a month or one month? Because my husband's situation is quite urgent, the sooner it can be done, the better.

Doctor Wang: That's hard to say, because all 18 beds are fully taken here in our center now.

Investigator: Oh, those 18 beds are all for liver transplants, right?

Doctor Wang: Right. It is impossible for you to get admitted into our hospital as soon as you arrive here.

Investigator: Oh, so we have to wait for it.

Doctor Wang: You need to check if there're any patients being discharged. If so, if beds become available, then it is your turn.

Investigator: Oh.

Doctor Wang: That's uncertain, and really hard to say.

Investigator: Oh, as my customer told me, one of his relatives came and got his transplant done very fast, just in only half a month, according to him. So, he told me to come here to enhance our chances. So, there is such a chance to get it done here at your hospital in half a month, right?

Doctor Wang: Hum...If fast, it's only half a month. It depends on how soon our

patients can be discharged. If they are discharged quickly, if the hospital beds become available, then getting admitted into the hospital can be very quick.

Investigator: Oh...so, usually how soon a patient can be discharged after the liver transplant?

Doctor Wang: That's hard to say. It depends on each person's situation. Someone can be discharged from hospital very soon if the postoperative recovery is good. But if the patient's physical condition is a bit worse, or not good, he may have to stay in the hospital for up to three months.

Investigator: Oh...The fact that all your 18 beds are taken means that you've been doing a lot of cases, and your skills are not a problem. So, as for whether or when one can get admitted into the hospital, it depends on one's luck, or if there's some patient getting discharged from the hospital, right?

Doctor Wang: Right. One must wait for a vacant bed before getting admitted into the hospital.

Investigator: Oh, need to wait for a vacant hospital bed. So we should first get registered on the waiting list. We should first come and get his information registered, and wait in line, right?

Doctor Wang: Right. You can just go to the clinic.

Investigator: Oh, alright. I will come look for you. May I ask for your last name?

Doctor Wang: Ah, my last name is Wang.

Investigator: Wang? It's the one with three horizontal lines, right?

Doctor Wang: Ah.

Investigator: Wang with three horizontal lines, or Huang?

Doctor Wang: Wang with three horizontal lines.

Investigator: It's Wang with three horizontal lines, Wang as in "Laohu Wang", right?

Doctor Wang: Ah, ah, ah.

Investigator: Oh, are you also a liver transplant surgeon?

Doctor Wang: No, I am not. Why?

Investigator: I mean please help us. If we come over, please help and do us a favor.

Doctor Wang: We all are here to help you, and we all are.

Investigator: You all are. Oh, we don't know anyone at your hospital, as we're sent

here by one of our customers, who told me that it could be faster if we get to know someone.

Investigator: Generally, how much does it cost to get a liver transplant done at your hospital?

Doctor Wang: I'm sure about that. For those specifics, call back and ask about that tomorrow.

Investigator: Oh, I need to call back and ask tomorrow, right?

Doctor Wang: Ah, right. Right now, you can't do that, since everyone is off work now.

Investigator: Oh, that's okay. I will call back and ask those specific questions tomorrow. Thank you, Doctor Wang.

Doctor Wang: Oh. No problem, no problem.

Investigator: Okay, okay, okay. Thank you.